

Olivia Ehiwe

Project Manager

Charlotte, NC

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PROFESSIONAL EXPERIENCE

Project Manager with experience leading enterprise technology and business transformation initiatives across multiple business units. Skilled in Agile and Waterfall delivery, managing full project lifecycles from initiation through closure. Proven ability to lead cross-functional teams, manage schedules and budgets, mitigate risks, and deliver process improvements, system implementations, and operational efficiencies. Strong background in stakeholder engagement, testing coordination, and enterprise rollout execution.

PM KEY ACHIEVEMENTS

- Delivered **10+ projects** with a **95% on-time delivery rate** while meeting scope and business objectives.
- Improved operational efficiency by **40%** through process automation and system integration initiatives.
- Reduced manual processing and project cycle times by **35%** through workflow optimization and Agile delivery practices.
- Maintained **100% stakeholder engagement** by proactively managing project scope, risks, issues, and communications.
- Achieved **98% user adoption** by leading successful testing, training, implementation, and operational transition activities.

Project Manager – Enterprise Systems Implementation

Nucor Corporation | Charlotte, NC | April 2024 – June 2025 | Payments Specialist

Project - Treasury Management System Migration & AP Module Implementation

- Led end-to-end delivery of a large-scale enterprise system implementation across cross-functional business teams
- Managed project schedules, budgets, resources, and deliverables to ensure execution within scope and timeline
- Coordinated system testing activities including UAT, data validation, integration testing, and defect resolution

- Led training, documentation, and knowledge transfer to support organizational readiness and adoption
- Supported post-go-live stabilization, issue resolution, and transition to operational support teams

Project Manager – Agile Enterprise Rollout

Nucor Corporation | Charlotte, NC | October 2022 – April 2024 | Payment Specialist

Project - Enterprise Accounts Payable System – Phased Agile Rollout

- Led Agile-based rollout of enterprise technology solutions across multiple business units using sprint delivery methods
- Developed project artifacts including charter, WBS, scope baseline, schedules, and resource plans
- Facilitated Agile ceremonies including sprint planning, daily stand-ups, backlog refinement, and retrospectives
- Managed scope, risks, dependencies, and stakeholder communications to ensure delivery alignment
- Directed implementation activities including user readiness, training, and operational transition
- Conducted project closeout including lessons learned and continuous improvement recommendations

Project Coordinator / Process Improvement Analyst

Hawkins Parnell & Young LLP | Atlanta, GA | Oct 2016 - Aug 2021 | Expense Analysts

Project - American Express Reconciliation Process Improvement

- Led process improvement and automation initiatives to streamline business operations and improve efficiency
- Supported system integration efforts to reduce manual processing and improve data accuracy
- Facilitated Agile ceremonies and supported cross-functional collaboration on project delivery efforts
- Identified operational inefficiencies and implemented process enhancements to improve workflow performance

EDUCATION

Bachelor of Business Administration – Accounting

Georgia Gwinnett College | 2015

CERTIFICATIONS

- Project Management Professional (PMP) – PMI
 - Project Management Institute Member
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TOOLS

- Jira / Trello
 - MS Project
 - Smartsheet
 - Excel (Advance)
 - Confluence
 - Familiar with Python and SQL
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PROJECT SIZES

- \$2M – 10M+ Projects
 - Teams of 6-20 stakeholders
 - 3–6-month delivery cycles
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ERP Platforms

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|--------------------------|--|
| • SAP | • Great Plains |
| • Oracle Cloud | • Microsoft Dynamics 365 |
| • Workday | • NetSuite |
| • Chrome River (Emburse) | • Concur |
| • 3E | • Banking Platforms (Wells Fargo, Bank of America, Fifth Third, JP Morgan) |
| • Middleware Software | |
| • FileZilla | |
| • Kyriba | |
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Finance Transformation Skills – Helping Organizations Modernize Finance

- Process Mapping
- Business Process Reengineering
- Workflow Automations
- Digital Transformation
- Continuous Improvement
- KPI Development
- Process Standardization
- Governance & Compliance